

Europass Curriculum Vitae



Personal information

First name(s) / Surname(s) **Delia Pop-Flanja**
Address(es) **Cluj-Napoca, Cluj**
E-mail delia.flanja@ubbcluj.ro, deliaflanja@yahoo.com
Nationality Romanian
Date of birth 21.08.1983
Gender F

Work experience

Dates	01.09.2021 – present
Occupation or position held	Associate Professor in Communication Sciences
Main activities and responsibilities	Teaching and research activities in the domains of institutional, intercultural and international communication, communication for international careers, crisis communication, discourse analysis, English language and French language. Coordinator of the MA Programme <i>International Communication</i>
Name and address of employer	Faculty of European Studies, Babeş-Bolyai University, Cluj-Napoca, Romania
Type of business or sector	Education
Dates	21.02.2016 – present
Occupation or position held	Head of the International Cooperation Office – Faculty of European Studies, Erasmus+ departmental coordinator
Main activities and responsibilities	managerial activities, administrative activities, events organization (conferences, summer schools), cooperation under Erasmus+ programme, translations in and from English and French
Name and address of employer	Faculty of European Studies, Babeş-Bolyai University, Cluj-Napoca, Romania
Type of business or sector	Administrative – Education
Dates	1.08.2014 – 01.12.2022
Occupation or position held	Co-responsible of the Centre de Réussite Universitaire and Centre for African Studies
Main activities and responsibilities	administrative activities, events organization (conferences, summer schools), cooperation with l'Agence Universitaire de la Francophonie, Bureau Europe Centrale et Orientale, African universities and researchers
Name and address of employer	Babeş-Bolyai University, Cluj-Napoca, Romania
Type of business or sector	Administrative – Education
Dates	1.02.2019 – present
Occupation or position held	Deputy Editor-in-chief
Main activities and responsibilities	Call for papers, collaborations, editing of scientific papers
Name and address of employer	International francophone journal <i>Synergies Roumanie</i> (Fondation Maison des sciences de l'homme)
Type of business or sector	Research
Dates	01.01.2016 - present
Occupation or position held	Editor

Main activities and responsibilities	Editing and revising scientific papers
Name and address of employer	International <i>On-line Journal Modelling the New Europe</i>
Type of business or sector	Research
Dates	01.09.2019 - present
Occupation or position held	Member of the editorial board
Main activities and responsibilities	Editing and revising scientific papers
Name and address of employer	International journal <i>Studia Europaea</i>
Type of business or sector	Research
Dates	November 2013-August 2017
Occupation or position held	Trainer - Conversation Club for Adults
Main activities and responsibilities	Conducting the English Conversation Club for Adults
Name and address of employer	British Council Centre - Cluj-Napoca
Type of business or sector	Education
Dates	21.02.2016 – 01.09.2021
Occupation or position held	Lecturer in Communication Sciences
Main activities and responsibilities	Teaching and research activities in the domains of intercultural and international communication, communication for international careers, crisis communication, discourse analysis, English language and French language
Name and address of employer	Faculty of European Studies, Babeş-Bolyai University, Cluj-Napoca, Romania
Dates	October 2011 – 20.02.2016
Type of business or sector	Education
Occupation or position held	Teaching assistant – collaborator
Main activities and responsibilities	Teaching English Language for the Public Sector
Name and address of employer	Department of Modern Languages and Business Communication, Babeş-Bolyai University, Cluj-Napoca, Romania
Type of business or sector	Education
Dates	19.03.2007 – 21.02.2016
Occupation or position held	IR Officer - secretary
Main activities and responsibilities	Public relations and correspondence with Romanian and foreign students and teachers, administrative activities, events organization (conferences, summer schools), translations in and from English and French
Name and address of employer	Faculty of European Studies, Babeş-Bolyai University, Cluj-Napoca, Romania
Type of business or sector	Administrative – Education
Dates	October 2008 – June 2009
Occupation or position held	Teaching assistant – collaborator
Main activities and responsibilities	Teaching Business English
Name and address of employer	Department of Modern Languages and Business Communication, Babeş-Bolyai University, Cluj-Napoca, Romania
Type of business or sector	Education
Dates	October 2007 – June 2008
Occupation or position held	Teaching assistant – collaborator
Main activities and responsibilities	Teaching French Language for the Public Sector
Name and address of employer	Department of Modern Languages and Business Communication, Babeş-Bolyai University, Cluj-Napoca, Romania

Type of business or sector | Education

Education and training

Dates	October 2008 - January 2012
Title of qualification awarded	PhD in Philology
Principal subjects/occupational skills covered	<i>The Intercultural Challenge in the Globalization Era</i>
Name and type of organisation providing education and training	Faculty of European Studies, Babeş-Bolyai University, Cluj-Napoca, Romania
Dates	September 2010 - January 2011
Title of qualification awarded	Internship Certificate
Principal subjects/occupational skills covered	<i>Cultural studies</i>
Name and type of organisation providing education and training	Universtié Bordeaux 2 – Victor Segalen, Bordeaux, France
Dates	October 2006 - July 2008
Title of qualification awarded	Master's Degree
Principal subjects/occupational skills covered	International Business Communication
Name and type of organisation providing education and training	Faculty of Economics and Business Administration, Babeş-Bolyai University, Cluj-Napoca, Romania
Dates	October 2002 - July 2006
Title of qualification awarded	Bachelor's Degree
Principal subjects/occupational skills covered	French Language and Literature – English Language and Literature
Name and type of organisation providing education and training	Faculty of Letters, Babeş-Bolyai University, Cluj-Napoca, Romania
Dates	September 1998 – July 2002
Title of qualification awarded	High School Degree
Principal subjects/occupational skills covered	Humanities – Social Sciences
Name and type of organisation providing education and training	Andrei Şaguna National College, Braşov
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Dates	31.10.2015 – 08.11.2015
Title of qualification awarded	Qualification course – Trainer
Principal subjects/occupational skills covered	Preparing and undertaking training activities, training marketing, organizing training programmes, quality assurance and training evaluation.
Name and type of organisation providing education and training	The Romanian Academy, Iaşi Branch
Dates	16.10.2015 – 30.10.2015
Title of qualification awarded	Qualification course - Project Manager
Principal subjects/occupational skills covered	Establishing project scope, planning project activities and milestones, managing human and financial resources, risk management, communication and quality management
Name and type of organisation providing education and training	The Romanian Academy, Iaşi Branch
Dates	07.2015- 09.2015
Title of qualification awarded	Qualification course – OIPVD (Data Introduction, Validation and Processing Operator)
Principal subjects/occupational skills covered	Data Introduction, Validation and Processing Operator (Word, Excel, PowerPoint, Internet, WordPress)

Name and type of organisation providing education and training | The Romanian Academy, Iași Branch

Dates | 13.05.2013- 23.05.2015

Title of qualification awarded | Qualification course –Entrepreneurship and innovation

Principal subjects/occupational skills covered | Entrepreneurship and innovation

Name and type of organisation providing education and training | Babeș-Bolyai University, Cluj-Napoca
Coordinator: Academy of Economic Sciences Bucharest

Dates | 01.10.2008 -30.09.2011

Title of qualification awarded | Qualification module – Research Management and Project Management, Using Information and Communications Technology (ICT) specific instruments

Principal subjects/occupational skills covered | Research Management and Project Management, Using Information and Communications Technology (ICT) specific instruments

Name and type of organisation providing education and training | Babeș-Bolyai University, Cluj-Napoca

Personal skills and competences

Mother tongue(s) | **Romanian**

Other language(s)

Self-assessment

European level ()*

English

French

Italian

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
C2	Proficient user	C2	Proficient user	C2	Proficient user	C2	Proficient user	C2	Proficient user
C2	Proficient user	C2	Proficient user	C1	Proficient user	C2	Proficient user	C2	Proficient user
B2	Independent user	B2	Independent user	B1	Independent user	A2	Basic user	A2	Basic user

(*) [Common European Framework of Reference for Languages](#)

Social skills and competences

- Public Relations Skills
- Communication skills
- Ability to perform effective group work
- Adaptability to a complex social environment, characterized by linguistic and cultural diversity
- Dynamic, sociable, creative and perseverant

Organisational skills and competences

- Leadership and organization abilities
- Ability to handle multiple tasks

Computer skills and competences

Microsoft Office: Word, Excel, PowerPoint, WordPress

Artistic skills and competences

Photography

Driving licence

B category

Additional information

Translator - Interpreter Certificate issued by the Romanian Ministry of Justice (English, French) – 2009
Freelance Translator – 2011

Publications

Books

1. Delia Pop – Flanja, *Crisis Communication during the COVID-19 Pandemic. Case Studies on France, the United Kingdom and Romania*, Cluj-Napoca, Presa Universitară Clujeană, 2021, ISBN 978-606-37-1100-8.
2. Delia Pop – Flanja, *Communication for International Careers 1*, Cluj-Napoca, Presa Universitară Clujeană, 2021, ISBN 978-606-37-1054-4.
3. Delia Pop – Flanja, *Provocarea interculturală în epoca globalizării – revised edition*, Cluj-Napoca, Presa Universitară Clujeană, 2021, ISBN 978-606-37-1053-7.
4. Delia Pop – Flanja, *Provocarea interculturală în epoca globalizării*, Cluj-Napoca, Editura Fundației pentru Studii Europene, 2015, ISBN 978-606-526-208-9.

Articles

1. Adrian Gabriel Corpădean și Delia Pop-Flanja, "Romania's rapidly changing perceptions of Ukraine: a civil society-driven endeavour with EU nuances?", in *Civil Szemle*, Vol. 4/2023, pp. 109-125.
2. Laura-Maria Herța și Delia Pop-Flanja, "The Role of CSOs in Romania before EU Accession. Lessons learnt for the Western Balkan Countries", in *A Model of Transference of the EU Integration Experience from East-Central Europe to the Western Balkans*, ed. Adrian-Gabriel Corpădean, LAP Lambert Academic Publishing (2023-06-29), pp. 79-115.
3. Laura-Maria Herța, Delia Pop-Flanja, "Le rôle des organisations de la société civile en Roumanie avant l'adhésion à l'Union européenne. Un modèle à suivre pour la Serbie et le Monténégro ?", in *Synergies Roumanie* n° 17 - 2022 pp. 41-59, 2022, ISSN 1841-8333/ ISSN online 2261-3463.
4. Laura-Maria Herța și Delia Pop-Flanja, "Crisis Communication and Conflict Resolution. Transforming Conflicts and Building Peace", in ed. Delia Pop-Flanja și Laura-Maria Herța, *Crisis Communication and Conflict Resolution. Transforming Conflicts and Building Peace*, Presa Universitară Clujeană, Cluj-Napoca, 2022, ISBN: 978-606-37-1715-4, pp. 5-14.
5. Laura-Maria Herța, Delia Pop-Flanja, "Public Perception on the Western Balkan States' Accession to the EU. Social-Constructivist Interpretations", in *Studia Universitatis Babeş-Bolyai, Studia Europaea*, Cluj-Napoca, Cluj University Press, 2021, DOI: 10.24193/subbeuropaea.2021.2.07, pp. 135-162.
6. Delia Pop-Flanja, Sergiu Mișcoiu, „Introduction. La communication de crise en Afrique subsaharienne francophone”, in *Communication de crise et résolution des conflits en Afrique francophone*, ed. Sergiu Mișcoiu and Delia Pop-Flanja, Casa Cărții de Știință, Cluj-Napoca, 2021, ISBN: 978-606-17-1885-6, pp. 7-10.
7. Delia Pop-Flanja, „Crisis Communication and Conflict Resolution – an Introduction”, in *Crisis Communication and Conflict Resolution* (1st edition), ed. Delia Pop-Flanja, Presa Universitară Clujeană, Cluj-Napoca, 2021, ISBN 978-606-37-1117-6, pp. 8-12.
8. Delia Pop-Flanja, Roxana-Maria Nistor Gâz, "How Soft Are Soft Skills? The Role of Higher Education Institutions in Supporting Graduates' Employability", in *Europe: Critical Thinking in Critical Times*, ed. Miriam Sette, London Centre for Interdisciplinary Research, 2021, ISBN: 978-1-9164586-9-7 (E-Book), 2021, pp. 139-154.
9. Roxana-Maria Nistor Gâz, Delia Pop-Flanja, "Multilingualism and the Ideal of Unity in Diversity in the European Union. Key Concepts and Context", in *Studia Universitatis Babeş-Bolyai, Studia Europaea*, Cluj-Napoca, Cluj University Press, LXV, 2, 2020, pp. 265-282, DOI 10.24193/subbeuropaea2020.2.12.
10. Delia Pop – Flanja, "Cross-Cultural Differences in Risk Perception and Risk Communication. A Case Study on the COVID-19 Outbreak", in *Redefining Community in Intercultural Context RCIC'20 - European Cultural Community*, Vol. 9., ed. „Henri Coandă” Air Force Academy Publishing House, Braşov, 2020, pp. 68-74. ISSN 2285-2689 ISSN-L 2285-2689.
11. Delia Pop – Flanja, "The Discourse on Migration in the European Union: Solidarity or Threat to Security?", in *The European Union. Policies, Perspectives and Politics*, New York, Nova Science Publishers, Inc, 2020, pp. 31-42, ISBN 978-1-53617-142-6.
12. Delia Pop – Flanja, "Crisis Communication. A Case Study on the Colectiv Blaze", in *Studia Universitatis Babeş-Bolyai, Studia Europaea*, Cluj-Napoca, Cluj University Press, LXIV, 1, 2019, pp. 114-131, DOI 10.24913/subbeuropaea19.1.07.

13. Delia Pop – Flanja, Laura-Maria Herța, "School Dropout among Roma Children in Romania. Education and Culture in Traditional Communities", in the 2019 IAI Academic Conference Proceedings – Education and Social Sciences Conference Rome, 17 septembrie 2019, ISSN 2671-3179, International Academic Institute, 2019, pp. 206-214.
14. Delia Pop – Flanja, "Terrorist Attacks – A Challenge in Crisis Communication", in *Redefining Community in Intercultural Context* RCIC'19 Migration & Intercultural Dialogue Vol. 8, ed. „Henri Coandă” Air Force Academy Publishing House, Brașov, 2019, pp. 219-225. ISSN 2285-2689 ISSN-L 2285-2689.
15. Delia Pop – Flanja, "Le discours sur le Brexit. Une analyse des stratégies discursives de Theresa May", in *Synergies Roumanie*, 13, ed. Gerflint, Sylvains-les-Moulins, France, 2018, pp. 11-22.
16. Delia Pop – Flanja, "La représentation des mobilités d'études dans l'Auberge espagnole de Cédric Klapisch", chapter in *Cultura Europaea 2015*, editor Adrian-Gabriel Corpădean, L'Harmattan, 2017, pp. 165-171.
17. Delia Pop-Flanja, Roxana-Maria Nistor (Gâz), "Brain Drain: Are We Losing Our Minds? A Study on the Romanian Human Capital F(1)ight", in *Online Journal Modelling the New Europe*, Vol 24/2017, pp. 58-75.
18. Delia Pop-Flanja, "Europe 2020 Strategy - Responding to (Un)Employment with Education", in *Studia Universitatis Babeș-Bolyai, Studia Europaea*, Cluj-Napoca, Cluj University Press, LXI, 4, 2015, pp. 19-34.
19. Delia Pop-Flanja, "Challenges in International Negotiations: Cultural Background and Context", in *Review of the Air Force Academy*, nr. 3 (30) 2015, Brașov, "Henri Coandă" Air Force Academy Publishing House, 2015, pp. 173-178.
20. Delia Pop-Flanja, Roxana-Maria Gâz, "Ambiguity in Intercultural Communication", in *Redefining Community in Intercultural Context*, volum al conferinței RCIC 21-23 mai 2015, vol. 4, nr. 1 / 2015, Brașov, 'Henri Coandă' Air Force Academy Publishing House, pp. 145-149.
21. Delia Flanja, Roxana-Maria Gâz, "Be(long)ing And Becoming : Impacts of Globalization on Cultural Identity", in Iulian Boldea (editor), *Globalization and Intercultural Dialogue. Multidisciplinary Perspectives. Section: Education Sciences*, Târgu-Mureș: Arhipelag XXI Press, 2014, pp. 295-305, volum indexat Thomson Reuters Web of Science.
22. Roxana-Maria Gâz, Delia Flanja, "Foreign Languages for Economic Development. Babeș-Bolyai University of Cluj-Napoca – An Example of Good Practice in Teaching Business English", in Iulian Boldea (editor), *Globalization and Intercultural Dialogue. Multidisciplinary Perspectives. Section: Education Sciences*, Târgu-Mureș: Arhipelag XXI Press, 2014, pp. 178-190, volum indexat Thomson Reuters Web of Science.
23. Roxana-Maria Gâz, Delia Flanja, "European Perspectives on Language and Culture. From Ethnicity and Nation, Majority and Minority to the Ideal of Unity in Diversity", in *Romanian Review of International Studies*, VI, 1, 2014, pp. 43-58.
24. Delia Flanja, "Identitatea culturală la interferența cu mediul intercultural", in Ion Cuceu, Alina Branda, Cosmina Timocea-Mocanu (editori), *Antropologie și studii culturale. Perspective actuale*, Cluj-Napoca, Editura Mega, 2012, pp. 83-102.
25. Delia Flanja, "Cantitativ și calitativ în cercetarea interculturalului", in Alina Branda, Cosmina Timocea (editori) *Teme actuale în antropologia culturală*, Cluj-Napoca, Editura Fundației pentru Studii Europene, 2011, pp. 117-129.
26. Roxana-Maria Gâz, Delia Flanja, "Intercultural and Multilingual Education in Higher Education", in *Review of the Air Force Academy*, vol. IX, nr. 2 (19)/2011, Brașov, "Henri Coandă" Air Force Academy Publishing House, 2011, pp. 126-134.
27. Delia Flanja, Roxana-Maria Gâz, "Intercultural Adaptation: the Case of International Student Exchange Programmes", in *Review of the Air Force Academy*, vol. IX, nr. 2 (19)/2011, Brașov, "Henri Coandă" Air Force Academy Publishing House, 2011, pp. 135-140.
28. Delia Flanja, "Intercultural Communication in the European Context", in *Lingua. Language and Culture*, anul X, nr. 1/2011, Cluj-Napoca, Editura Fundației pentru Studii Europene, 2011, pp. 57-68.
29. Delia Flanja, "Culture Shock in Intercultural Communication", in *Studia Universitatis Babeș-Bolyai, Studia Europaea*, anul LIV, nr. 4/2009, Cluj-Napoca, Cluj University Press, 2009, pp. 107-124.

Translations

1. Delia Pop-Flanja, Roxana-Maria Gâz, translation into English, "Sextil Pușcariu and the Folklore", by Ion Cuceu, in *Actele Conferinței Internaționale Zilele Sextil Pușcariu*, Iași, Editura Universității Alexandru Ioan Cuza, 2015, pp. 241-254.

2. Delia Flanja, translation into English, "Ovidiu Bârlea - perspectives on his work", article by Sabina Ispas, in Ion Cuceu, Maria Cuceu (editori), *Metode și instrumente de cercetare etnologică. În memoria etnologilor Ion Mușlea și Ovidiu Bârlea*, Cluj-Napoca, Editura Fundației pentru Studii Europene, 2011, pp.11-19.
3. Delia Flanja, translation into English, "Ion Taloș – 75 years old", article by Ion H. Ciubotaru, in Ion Cuceu and Alina Branda (editors), *Romania Occidentalis - Romania Orientalis. Studii oferite lui Ion Taloș la 75 de ani*, Cluj-Napoca, Editura Fundației pentru Studii Europene, 2009, pp. 133-140.

Awards

1. Excellentia Award – for academic performance, granted by the Council of Babeș-Bolyai University Students, Excellentia Awards Gala, 22 May 2019.
2. Babeș-Bolyai Award for teaching activity (for the year 2020), UBB Award Ceremony 1 March 2021.