Europass Curriculum Vitae



Personal information

First name(s) / Surname(s)	**Delia Pop-Flanja**
Address(es)	**Cluj-Napoca, Cluj**
E-mail	delia.flanja@ubbcluj.ro, deliaflanja@yahoo.com
Nationality	Romanian
Date of birth	21. 08. 1983
Gender	F

Work experience

Dates	01.09.2021 – present
Occupation or position held	**Associate Professor in Communication Sciences**
Main activities and responsibilities	Teaching and research activities in the domains of institutional, intercultural and international communication, communication for international careers, crisis communication, discourse analysis Coordinator of the MA Programme *International Communication*
Name and address of employer	Faculty of European Studies, Babeş-Bolyai University, Cluj-Napoca, Romania
Type of business or sector	Education

Dates	21.02.2016 – present
Occupation or position held	**Head of the International Cooperation Office – Faculty of European Stuides, Erasmus+ departmental coordinator**
Main activities and responsibilities	managerial activities, administrative activities, events organization (conferences, summer schools), cooperation under Erasmus+ programme, translations in and from English and French
Name and address of employer	Faculty of European Studies, Babeş-Bolyai University, Cluj-Napoca, Romania
Type of business or sector	Administrative – Education

Dates	1.08.2014 – 01.12.2022
Occupation or position held	**Co-responsible of the Centre de Réussite Universitaire and Centre for African Studies**
Main activities and responsibilities	administrative activities, events organization (conferences, summer schools), cooperation with l'Agence Universitaire de la Francophonie, Bureau Europe Centrale et Orientale, African universities and researchers
Name and address of employer	Babeş-Bolyai University, Cluj-Napoca, Romania
Type of business or sector	Administrative – Education

Dates	1.02.2019 – present
Occupation or position held	**Deputy Editor-in-chief**
Main activities and responsibilities	Call for papers, collaborations, editing of scientific papers
Name and address of employer	International francophone journal *Synergies Roumanie* (Fondation Maison des sciences de l'homme)
Type of business or sector	Research

Dates	01.01.2016 - present
Occupation or position held	**Editor**

Main activities and responsibilities	Editing and revising scientific papers
Name and address of employer	International *On-line Journal Modelling the New Europe*
Type of business or sector	Research
Dates	01.09.2019 - present
Occupation or position held	**Member of the editorial board**
Main activities and responsibilities	Editing and revising scientific papers
Name and address of employer	International journal *Studia Europaea*
Type of business or sector	Research
Dates	November 2013-August 2017
Occupation or position held	**Trainer - Conversation Club for Adults**
Main activities and responsibilities	Conducting the English Conversation Club for Adults
Name and address of employer	British Council Centre - Cluj-Napoca
Type of business or sector	Education
Dates	21.02.2016 – 01.09.2021
Occupation or position held	**Lecturer in Communication Sciences**
Main activities and responsibilities	Teaching and research activities in the domains of intercultural and international communication, communication for international careers, crisis communication, discourse analysis, English language and French language
Name and address of employer	Faculty of European Studies, Babeş-Bolyai University, Cluj-Napoca, Romania
Dates	October 2011 – 20.02.2016
Type of business or sector	Education
Occupation or position held	**Teaching assistant – collaborator**
Main activities and responsibilities	Teaching English Language for the Public Sector
Name and address of employer	Department of Modern Languages and Business Communication, Babeş-Bolyai University, Cluj-Napoca, Romania
Type of business or sector	Education
Dates	19.03.2007 – 21.02.2016
Occupation or position held	**IR Officer - secretary**
Main activities and responsibilities	Public relations and correspondence with Romanian and foreign students and teachers, administrative activities, events organization (conferences, summer schools), translations in and from English and French
Name and address of employer	Faculty of European Studies, Babeş-Bolyai University, Cluj-Napoca, Romania
Type of business or sector	Administrative – Education
Dates	October 2008 – June 2009
Occupation or position held	**Teaching assistant – collaborator**
Main activities and responsibilities	Teaching Business English
Name and address of employer	Department of Modern Languages and Business Communication, Babeş-Bolyai University, Cluj-Napoca, Romania
Type of business or sector	Education
Dates	October 2007 – June 2008
Occupation or position held	**Teaching assistant – collaborator**
Main activities and responsibilities	Teaching French Language for the Public Sector
Name and address of employer	Department of Modern Languages and Business Communication, Babeş-Bolyai University, Cluj-Napoca, Romania

Type of business or sector	Education

Education and training

Dates	October 2008 - January 2012
Title of qualification awarded	PhD in Philology
Principal subjects/occupational skills covered	*The Intercultural Challenge in the Globalization Era*
Name and type of organisation providing education and training	Faculty of European Studies, Babeş-Bolyai University, Cluj-Napoca, Romania
Dates	September 2010 - January 2011
Title of qualification awarded	Internship Certificate
Principal subjects/occupational skills covered	*Cultural studies*
Name and type of organisation providing education and training	Universtié Bordeaux 2 – Victor Segalen, Bordeaux, France
Dates	October 2006 - July 2008
Title of qualification awarded	Master's Degree
Principal subjects/occupational skills covered	International Business Communication
Name and type of organisation providing education and training	Faculty of Economics and Business Administration, Babeş-Bolyai University, Cluj-Napoca, Romania
Dates	October 2002 - July 2006
Title of qualification awarded	Bachelor's Degree
Principal subjects/occupational skills covered	French Language and Literature – English Language and Literature
Name and type of organisation providing education and training	Faculty of Letters, Babeş-Bolyai University, Cluj-Napoca, Romania
Dates	September 1998 – July 2002
Title of qualification awarded	High School Degree
Principal subjects/occupational skills covered	Humanities – Social Sciences
Name and type of organisation providing education and training	Andrei Şaguna National College, Braşov

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Dates	18.09.2023-28.06.2024
Title of qualification awarded	Qualification course - Regards croisés sur les migrations
Principal subjects/occupational skills covered	Regards croisés sur les migrations 6 modules: trajectoires migratoires : des récits; trajectoires et tendances migratoires : état des lieux et perspectives; protections et migrations, migrations et discours; migration, emploi et économie; dynamiques familiales et migratoires : effets croisés . ID certificate: def0afc7d1d14879bbc9afb01de2404d
Name and type of organisation providing education and training	Université Catholique de Louvain – LouvainX
Dates	31.10.2015 – 08.11.2015
Title of qualification awarded	Qualification course – Trainer
Principal subjects/occupational skills covered	Preparing and undertaking training activities, training marketing, organizing training programmes, quality assurance and training evaluation.
Name and type of organisation providing education and training	The Romanian Academy, Iași Branch
Dates	16.10.2015 – 30.10.2015
Title of qualification awarded	Qualification course - Project Manager

Principal subjects/occupational skills covered	Establishing project scope, planning project activities and milestones, managing human and financial resources, risk management, communication and quality management
Name and type of organisation providing education and training	The Romanian Academy, Iași Branch
Dates	07.2015- 09.2015
Title of qualification awarded	Qualification course – OIPVD (Data Introduction, Validation and Processing Operator)
Principal subjects/occupational skills covered	Data Introduction, Validation and Processing Operator (Word, Excel, PowerPoint, Internet, WordPress)
Name and type of organisation providing education and training	The Romanian Academy, Iași Branch
Dates	13.05.2013- 23.05.2015
Title of qualification awarded	Qualification course –Entrepreneurship and innovation
Principal subjects/occupational skills covered	Entrepreneurship and innovation
Name and type of organisation providing education and training	Babeş-Bolyai University, Cluj-Napoca Coordinator: Academy of Economic Sciences Bucharest
Dates	01.10.2008 -30.09.2011
Title of qualification awarded	Qualification module – Research Management and Project Management, Using Information and Communications Technology (ICT) specific instruments
Principal subjects/occupational skills covered	Research Management and Project Management, Using Information and Communications Technology (ICT) specific instruments
Name and type of organisation providing education and training	Babeş-Bolyai University, Cluj-Napoca

Personal skills and competences

Mother tongue(s) **Romanian**

Other language(s)

Self-assessment	Understanding				Speaking				Writing	
European level (*)	Listening		Reading		Spoken interaction		Spoken production			
English	C2	Proficient user	C2	Proficient user	C2	Proficient user	C2	Proficient user	C2	Proficient user
French	C2	Proficient user	C2	Proficient user	C1	Proficient user	C2	Proficient user	C2	Proficient user
Italian	B2	Independent user	B2	Independent user	B1	Independent user	A2	Basic user	A2	Basic user

(*) Common European Framework of Reference for Languages

Social skills and competences	- Public Relations Skills - Communication skills - Ability to perform effective group work - Adaptability to a complex social environment, characterized by linguistic and cultural diversity - Dynamic, sociable, creative and perseverant
Organisational skills and competences	- Leadership and organization abilities - Ability to handle multiple tasks
Computer skills and competences	Microsoft Office: Word, Excel, PowerPoint, WordPress
Artistic skills and competences	Photography
Driving licence	B category

Additional information	Translator - Interpreter Certificate issued by the Romanian Ministry of Justice (English, French) – 2009 Freelance Translator – 2011

Publications

Books

1. Delia Pop – Flanja, *Crisis Communication during the COVID-19 Pandemic. Case Studies on France, the United Kingdom and Romania*, Cluj-Napoca, Presa Universitară Clujeană, 2021, ISBN 978-606-37-1100-8.
2. Delia Pop – Flanja, *Communication for International Careers 1*, Cluj-Napoca, Presa Universitară Clujeană, 2021, ISBN 978-606-37-1054-4.
3. Delia Pop – Flanja, *Provocarea interculturală în epoca globalizării* – revised edition, Cluj-Napoca, Presa Universitară Clujeană, 2021, ISBN 978-606-37-1053-7.
4. Delia Pop – Flanja, *Provocarea interculturală în epoca globalizării*, Cluj-Napoca, Editura Fundaţiei pentru Studii Europene, 2015, ISBN 978-606-526-208-9.

Articles

1. Delia Pop – Flanja, "From Tragedy to Symbol: The Discursive Legacy of the 'Colectiv' Fire and the Reconfiguration of Civil Society and the Political Landscape in Romania.", in *Studia Europejskie – Studies in European Affairs*, 30(3), 2026, pp. 365–385. https://doi.org/10.33067/SE.3.2026.17
2. Delia Pop – Flanja, Roxana-Maria Nistor, "Restaurer la confiance : la stratégie de communication de crise du Parlement européen face au Qatargate", in *Synergies Roumanie*, 20, ed. Alina Ioana Branda and Giovanni Gugg, Gerflint, Sylvains-les-Moulins, France, 2025, pp. 149-169.
3. Delia Pop – Flanja and Laura-Maria Herța, "Civil SocietyActors and Conflict Management in Moldova. The Role of OSCE and local NGOs", in *Civil Szemle*, Vol. 1/2025, pp. 213-230.
4. Delia Pop – Flanja, "La résilience sociétale et la lutte contre la désinformation : l'engagement roumain dans le soutien à la candidature de la République de Moldavie à l'UE", in *Synergies Roumanie*, 19, ed. Mihaela-Adriana Oprescu and Natașa Danelciuc-Colodrovschi, Gerflint, Sylvains-les-Moulins, France, 2024, pp. 53-68.
5. Delia Pop – Flanja, "La communication politique en situation de crise. Une analyse des stratégies de réparation d'image de l'eurodéputée Eva Kaili", in *Synergies Roumanie*, 18, ed. Delia Pop-Flanja and Camila Moreira Cesar, Gerflint, Sylvains-les-Moulins, France, 2023, pp. 33-44.
6. Adrian Gabriel Corpădean și Delia Pop-Flanja, "Romania's rapidly changing perceptions of Ukraine: a civil society-driven endeavour with EU nuances?", in *Civil Szemle*, Vol. 4/2023, pp. 109-125.
7. Laura-Maria Herța and Delia Pop-Flanja, "The Role of CSOs in Romania before EU Accession. Lessons learnt for the Western Balkan Countries", in *A Model of Transference of the EU Integration Experience from East-Central Europe to the Western Balkans*, ed. Adrian-Gabriel Corpădean, LAP Lambert Academic Publishing (2023-06-29), pp. 79-115.
8. Laura-Maria Herța, Delia Pop-Flanja, "Le rôle des organisations de la société civile en Roumanie avant l'adhésion à l'Union européenne. Un modèle à suivre pour la Serbie et le Monténégro ?", in *Synergies Roumanie* n° 17 - 2022 pp. 41-59, 2022, ISSN 1841-8333/ ISSN online 2261-3463.
9. Laura-Maria Herța și Delia Pop-Flanja, "Crisis Communication and Conflict Resolution. Transforming Conflicts and Building Peace", in ed. Delia Pop-Flanja și Laura-Maria Herța, *Crisis Communication and Conflict Resolution. Transforming Conflicts and Building Peace*, Presa Universitară Clujeană, Cluj-Napoca, 2022, ISBN: 978-606-37-1715-4, pp. 5-14.

10. Laura-Maria Herța, Delia Pop-Flanja, "Public Perception on the Western Balkan States' Accession to the EU. Social-Constructivist Interpretations", in *Studia Universitatis Babeș-Bolyai, Studia Europaea*, Cluj-Napoca, Cluj University Press, 2021, DOI: 10.24193/subbeuropaea.2021.2.07, pp. 135-162.
11. Delia Pop-Flanja, Sergiu Mișcoiu, „Introduction. La communication de crise en afrique subsaharienne francophone", in *Communication de crise et résolution des conflits en Afrique francophone*, ed. Sergiu Mișcoiu and Delia Pop-Flanja, Casa Cărţii de Ştiinţă, Cluj-Napoca, 2021, ISBN: 978-606-17-1885-6, pp. 7-10.
12. Delia Pop-Flanja, „Crisis Communication and Conflict Resolution – an Introduction", in *Crisis Communication and Conflict Resolution* (1st edition), ed. Delia Pop-Flanja, Presa Universitară Clujeană, Cluj-Napoca, 2021, ISBN 978-606-37-1117-6, pp. 8-12.
13. Delia Pop-Flanja, Roxana-Maria Nistor Gâz, "How Soft Are Soft Skills? The Role of Higher Education Institutions in Supporting Graduates' Employability", in *Europe: Critical Thinking in Critical Times*, ed. Miriam Sette, London Centre for Interdisciplinary Research, 2021, ISBN: 978-1-9164586-9-7 (E-Book), 2021, pp. 139-154.
14. Roxana-Maria Nistor Gâz, Delia Pop-Flanja, "Multilingualism and the Ideal of Unity in Diversity in the European Union. Key Concepts and Context", in Studia Universitatis Babeș-Bolyai, Studia Europaea, Cluj-Napoca, Cluj University Press, LXV, 2, 2020, pp. 265-282, DOI 10.24193/subbeuropaea2020.2.12.
15. Delia Pop – Flanja, "Cross-Cultural Differences in Risk Perception and Risk Communication. A Case Study on the COVID-19 Outbreak", in Redefining Community in Intercultural Context RCIC'20 - European Cultural Community, Vol. 9., ed. „Henri Coandă" Air Force Academy Publishing House, Braşov, 2020, pp. 68-74. ISSN 2285-2689 ISSN-L 2285-2689.
16. Delia Pop – Flanja, "The Discourse on Migration in the European Union: Solidarity or Threat to Security?", in *The European Union. Policies, Perspectives and Politics*, New York, Nova Science Publishers, Inc, 2020, pp. 31-42, ISBN 978-1-53617-142-6.
17. Delia Pop – Flanja, "Crisis Communication. A Case Study on the Colectiv Blaze", in *Studia Universitatis Babeș-Bolyai*, *Studia Europaea*, Cluj-Napoca, Cluj University Press, LXIV, 1, 2019, pp. 114-131, DOI 10.24913/subbeuropaea19.1.07.
18. Delia Pop – Flanja, Laura-Maria Herţa, "School Dropout among Roma Children in Romania. Education and Culture in Traditional Communities", in the 2019 IAI Academic Conference Proceedings – Education and Social Sciences Conference Rome, 17 septembrie 2019, ISSN 2671-3179, International Academic Institute, 2019, pp. 206-214.
19. Delia Pop – Flanja, "Terrorist Attacks – A Challenge in Crisis Communication", in *Redefining Community in Intercultural Context* RCIC'19 Migration & Intercultural Dialogue Vol. 8, ed. „Henri Coandă" Air Force Academy Publishing House, Braşov, 2019, pp. 219-225. ISSN 2285-2689 ISSN-L 2285-2689.
20. Delia Pop – Flanja, "Le discours sur le Brexit. Une analyse des stratégies discursives de Theresa May", in *Synergies Roumanie*, 13, ed. Gerflint, Sylvains-les-Moulins, France, 2018, pp. 11-22.
21. Delia Pop – Flanja, "La représentation des mobilités d'études dans l'Auberge espagnole de Cédric Klapisch", chapter in *Cultura Europaea 2015*, editor Adrian-Gabriel Corpădean, L'Harmattan, 2017,pp. 165-171.
22. Delia Pop-Flanja, Roxana-Maria Nistor (Gâz), "Brain Drain: Are We Losing Our Minds? A Study on the Romanian Human Capital F(l)ight",in *Online Journal Modelling the New Europe*, Vol 24/2017, pp. 58-75.
23. Delia Pop-Flanja, "Europe 2020 Strategy - Responding to (Un)Employment with Education", in *Studia Universitatis Babeș-Bolyai*, *Studia Europaea*, Cluj-Napoca, Cluj University Press, LXI, 4, 2015, pp. 19-34.
24. Delia Pop-Flanja, "Challenges in International Negotiations: Cultural Background and Context", in *Review of the Air Force Academy*, nr. 3 (30) 2015, Braşov, "Henri Coandă" Air Force Academy Publishing House, 2015, pp. 173-178.
25. Delia Pop-Flanja, Roxana-Maria Gâz, "Ambiguity in Intercultural Communication", in *Redefining Community in Intercultural Context*, volum al conferinței RCIC 21-23 mai 2015, vol. 4, nr. 1 / 2015, Braşov, 'Henri Coandă' Air Force Academy Publishing House, pp. 145-149.
26. Delia Flanja, Roxana-Maria Gâz, "Be(long)ing And Becoming : Impacts of Globalization on Cultural Identity", in Iulian Boldea (editor), *Globalization and Intercultural Dialogue. Multidisciplinary Perspectives. Section: Education Sciences*, Târgu-Mureș: Arhipelag XXI Press, 2014, pp. 295-305, volum indexat Thomson Reuters Web of Science.

27. Roxana-Maria Gâz, Delia Flanja, “Foreign Languages for Economic Development. Babeş-Bolyai University of Cluj-Napoca – An Example of Good Practice in Teaching Business English”, in Iulian Boldea (editor), *Globalization and Intercultural Dialogue. Multidisciplinary Perspectives. Section: Education Sciences*, Târgu-Mureș: Arhipelag XXI Press, 2014, pp. 178-190, volum indexat Thomson Reuters Web of Science.
28. Roxana-Maria Gâz, Delia Flanja, “European Perspectives on Language and Culture. From Ethnicity and Nation, Majority and Minority to the Ideal of Unity in Diversity”, in *Romanian Review of International Studies*, VI, 1, 2014, pp. 43-58.
29. Delia Flanja, “Identitatea culturală la interferenţa cu mediul intercultural”, in Ion Cuceu, Alina Branda, Cosmina Timoce-Mocanu (editori), *Antropologie şi studii clturale. Perspective actuale,* Cluj-Napoca, Editura Mega, 2012, pp. 83-102.
30. Delia Flanja, “Cantitativ şi calitativ în cercetarea interculturalului”, in Alina Branda, Cosmina Timoce (editori) *Teme actuale în antropologia culturală*, Cluj-Napoca, Editura Fundaţiei pentru Studii Europene, 2011, pp. 117-129.
31. Roxana-Maria Gâz, Delia Flanja, “Intercultural and Multilingual Education in Higher Education”, in *Review of the Air Force Academy,*, vol. IX, nr. 2 (19)/2011, Braşov, “Henri Coandă” Air Force Academy Publishing House, 2011, pp. 126-134.
32. Delia Flanja, Roxana-Maria Gâz, “Intercultural Adaptation: the Case of International Student Exchange Programmes”, in *Review of the Air Force Academy,*, vol. IX, nr. 2 (19)/2011, Braşov, “Henri Coandă” Air Force Academy Publishing House, 2011, pp. 135-140.
33. Delia Flanja, “Intercultural Communication in the European Context”, in *Lingua. Language and Culture*, anul X, nr. 1/2011, Cluj-Napoca, Editura Fundaţiei pentru Studii Europene, 2011, pp. 57-68.
34. Delia Flanja, “Culture Shock in Intercultural Communication”, in *Studia Universitatis Babeș-Bolyai*, *Studia Europaea*, anul LIV, nr. 4/2009, Cluj-Napoca, Cluj University Press, 2009, pp. 107-124.

Translations

1. Delia Pop-Flanja, Roxana-Maria Gâz, translation into English, “Sextil Puşcariu and the Folklore”, by Ion Cuceu, in Actele Conferinței Internaționale *Zilele Sextil Puşcariu*, Iași, Editura Universității Alexandu Ioan Cuza, 2015, pp. 241-254.
2. Delia Flanja, translation into English, “Ovidiu Bârlea - perspectives on his work”, article by Sabina Ispas, in Ion Cuceu, Maria Cuceu (editori), *Metode şi instrumente de cercetare etnologică. În memoria etnologilor Ion Muşlea şi Ovidiu Bârlea*, Cluj-Napoca, Editura Fundaţiei pentru Studii Europene, 2011, pp.11-19.
3. Delia Flanja, translation into English, “Ion Taloş – 75 years old”, article by Ion H. Ciubotaru, in Ion Cuceu and Alina Branda (editors), *Romania Occidentalis - Romania Orientalis. Studii oferite lui Ion Taloş la 75 de ani*, Cluj-Napoca, Editura Fundaţiei pentru Studii Europene, 2009, pp. 133-140.

Awards

1. Excellentia Award – for academic performance, granted by the Council of Babeș-Bolyai University Students, Excellentia Awards Gala, 22 May 2019.
2. Babeș-Bolyai Award for teaching activity (for the year 2020), UBB Award Ceremony 1 March 2021.
3. Babeș-Bolyai Award for Innovative and Cultural Services to Society (for the year 2025), UBB Award Ceremony 2 March 2026.