





Str. Emmanuel de Martonne nr. 1, 400090 Cluj-Napoca

Tel.: 0264-593770 Fax: 0264-590251 euro.ubbcluj.ro

Course syllabus

Academic year 2023-2024

1. Information about the program

1. Information about the program	
1.1 Higher Education Institution	Babeş-Bolyai University
1.2 Faculty	European Studies
1.3 Department	European Studies and Governance
1.4 Field of study	International Relations and European Studies
1.5 Study level	Master
1.6 Programme of study/ Qualification	Cultural Diplomacy and International Relations

2. Information about the discipline

2.1 Title		Negotiations and Intercultural Relations					
2.2 Course holder	holder Professor Ph.D. Gabriela Ciot						
2.3 Seminar holder	Professor Ph.D. Gabriela Ciot						
2.4 Year of study	2	2.5 Semester	3	2.6. Type of assessment ¹	E	2.7 Type of module ²	OB

3. Total estimated time (teaching hours per semester)

3.1 No. of hours per week	2	3.2 of which for course	1	3.3 of which for seminar	1
3.4 Total no. of hours in the curriculum	28	3.5 of which for course	14	3.6 of which for seminar	14
Time distribution:					
Study by using handbook, reader, bibliography and course notes					20
Additional library/specialised online research, field research					20
Preparation of seminars/laboratories, homework, projects, portfolios and essays					10
Tutoring					10
Examinations				4	
Other activities:					

3.7 Total no. of hours for individual study	64
3.8 Total no. of hours per semester	175
3.9 No. of ETCS credit points	6

4. Prerequisites (where applicable)

4.11cl equisites (where applicable)				
4.1 of curriculum	❖ It is not the case			
4.2 of competencies	❖ It is not the case			

5. Conditions (where applicable)

5. Conditions (where applicable)	
5.1 For the development of the course	 Classroom, projector
5.2 For the development of the seminar/laboratory	 Seminar room, projector

 $^{^{1}\,\}mathrm{E}$ - exam, ME - multi-term examinations, C - collocutional examination/assessment test

 $^{^{2}}$ OB - core module, OP - elective module, F - extracurricular module







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6. Specific skills acquired

Professional skills	 C5.1 Identify the content and operation of processes for cross-cultural negotiation; C5.2 Correlation methods of negotiating cultural specificity local, regional or national; C5.3 Methods of negotiation under risk and uncertainty decision; C5.4 Formulation and application of specific criteria to determine the appropriateness of decision in the negotiation; C5.5 Develop a coherent and integrated negotiated plan.
Interdisciplinary	 CT 2 Coordinates the implementation of a project team to assume leadership specific roles; CT 3 Creating a development plan through training, through the efficient and selective sources and communication resources and continuing education (library, internet, databases, online courses, etc.).

7. Course objectives (based on list of acquired skills)

7.1 General objective	Enriching knowledge of international negotiation process (theoretically and practically).
7.2 Specific objectives	 Skills training to use various negotiation techniques; Developing communication skills in international negotiations; Identify the type of negotiation according to the specific cultural negotiation partner.

8. Contents

8.1 Course		Teaching methods	Observations
1. Conceptualizing the process of		Academic lectures, collective	Meerts, Paul, Workbook on
	negotiating and the architecture of	dialogue	International Negotiations,
	international negotiations		Netherlands Institute of
			International Relations
			"Cligendale", 2013.
2.	Diplomatic negotiations -	Academic lectures, collective	Kremenyuk, V.
	characteristics and development	dialogue	A., International
			Negotiation. San Franscisco:
			Jossey -Bass Publishers,
			2001.
3.	International business negotiations	Academic lectures, collective	*** Negotiating in business:
		dialogue	Winning negotiations that
			preserves relationship,
			Harvard Business School
			Press, 2004.
4.	Cultural aspects of international	Academic lectures, collective	Cohen, R. Negotiating
	negotiations	dialogue	across cultures:
			communication obstacle in
			international diplomacy,
			Washington DC United







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		States Institute of Peace, 1991;
		Curtin, P. A. Gaither, T. K.
		International Public
		Relations: Negotiating
		Culture, Identity, and Power,
		Thousand Oaks Sage
		Publications, 2007;
		Knudsen, O. E., (ed),
		Cultural Barriers, Cultural
		Bridges: Experience and
		Evidence from Diplomacy
		and Politics, Stockholm
		Swedish Institute of
		International Affairs, 2005.
		international Pittairs, 2003.
5. Cognitive, emotional and	Academic lectures, collective	Knudsen, O. E., (ed),
communication factors in internal	tional dialogue	Cultural Barriers, Cultural
negotiations		Bridges: Experience and
		Evidence from Diplomacy
		and Politics, Stockholm
		Swedish Institute of
		International Affairs 2005;
6. International crisis negotiation	Academic lectures, collective	Lewicki, Roy, Sauders,
	dialogue	David, Minton, John, Barry,
		Bruce, Negotiations:
		readings, exercises and
		cases, Mc Graw-Hill Higher
		Education, 2003, p. 435-478.

Bibliography:

Compulsory bibliography

- 1. Cohen, R.: Negotiating Across Cultures. Washington D. C: United States Institute of Peace Press, 1997.
- 2. Kremenyuk, V. A.: International Negotiation. San Franscisco: Jossey –Bass Publishers, 2001.
- **3.** Meerts, Paul, *Workbook on International Negotiations*, Netherlands Institute of International Relations "Cligendale", 2013.

Optional bibliography

- 1. *** Negotiating in business: Winning negotiations that preserves relationship, Harvard Business School Press, 2004.
- 2. Hamilton, K. & R. Langhorne, *The practice of diplomacy*, London: Routledge, 1995, 2nd ed. 2010.
- 3. Lewicki, Roy, Sauders, David, Minton, John, Barry, Bruce, *Negotiations: readings, exercises and cases*, Mc Graw-Hill Higher Education, 2003.
- 4. Knudsen, O. E., (ed), *Cultural Barriers, Cultural Bridges: Experience and Evidence from Diplomacy and Politics*, Stockholm Swedish Institute of International Affairs 2005.
- 5. Pigman, G. Contemporary diplomacy, Portsmouth: Wiley, 2010.

8.2 Seminar/Laboratory	Teaching methods	Observations
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1. Studying the behavior of negotiators	Case Analysis	The Negotiator Movie Bridge of spies, etc.
2. International diplomatic multilateral negotiations	Study case	Lewicki, Roy, Sauders, David, Minton, John, Barry, Bruce, Negotiations: readings, exercises and cases, Mc Graw- Hill Higher Education, 2003, p. 582
3. International diplomatic bilateral negotiations	Study case	Lewicki, Roy, Sauders, David, Minton, John, Barry, Bruce, Negotiations: readings, exercises and cases, Mc Graw- Hill Higher Education, 2003, p. 582
4. International business negotiations	Study case	Lewicki, Roy, Sauders, David, Minton, John, Barry, Bruce, Negotiations: readings, exercises and cases, Mc Graw- Hill Higher Education, 2003, p. 534
5. International social negotiations	Study case	Lewicki, Roy, Sauders, David, Minton, John, Barry, Bruce, Negotiations: readings, exercises and cases, Mc Graw- Hill Higher Education, 2003, p. 522
6. International crisis negotiations	Study case	PON, What is a crisis negotiation?, PON, 2022, https://www.pon.harva rd.edu/tag/crisis- negotiation/ PON, Advanced Negotiation Strategies and Concepts: Hostage Negotiation Tips for Business Negotiators, 2009, https://www.pon.harva rd.edu/daily/conflict-







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<u>resolution/hostage-</u>
<u>negotiation-tips-for-</u>
business-negotiators/
PON, 2020, A Crisis
Negotiations Case
Study: Chen
Guangcheng, the
United States, China,
and Diplomatic
Negotiations,
https://www.pon.harva
rd.edu/daily/internatio
nal-negotiation-
daily/learning-from-
international-
negotiations-the-chen-
 guangcheng-crisis/.

Bibliography:

1. Lewicki, Roy, Sauders, David, Minton, John, Barry, Bruce, Negotiations: readings, exercises and cases, Mc Graw-Hill Higher Education, 2003;

2.Puşcaş, Vasile, EU Accession Negotiations (A Handbook), Wien: Hulla&Co Human Dynamics, 2013, www.renanetwork.org/documents/wgroups/EU%20Accession%20Negotiations%20_Handbook.rar.

9. The correspondence between the content of the course and the expectations of the academic community, professional associations and representative employers in the field:

After this course, students will have a successful career in international relations and diplomacy, with the skills necessary to conduct the activities of non-governmental organizations, ministries, embassies and government

10. Assessment

10. Assessment			
Type of activity	10.1 Assessment criteria	10.2 Assessment methods	10.3 Percentage
			of the final grade
10.4 Course	participation in the course, studying the bibliography	Continuing and final oral evaluation	50%
10.5 Seminar/ Laboratory	participation in the seminar, study case presentation for an international negotiation (written paper of 8-10 pages)	Essay and study-cases presentation	50%
		Ex offic	cio: 1 point
10.6 Minimum sta	andard of performance		•







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For grade 5: Describing a specific conegotiation.	cultural style of		g a study case, describing an n (diplomatic or commercial).	
Date	Course holder signature		Seminar holder signature	
21.09.2023				
Date of departmental approval		Head of department signature		
= approvi			-8	